

Otzar HaChochma is coming to London for upgrades!

Version 22.0 upgrade is now out, and we are delighted to inform you of our plans to visit the UK between 31.03 and 05.04 2024 to perform the upgrade.

We will be staying at:

**The Croft Court Hotel
44 Ravenscroft Ave. Golders Green
London NW11 8AY.**

We are available between 9am and 7pm.

cellphone: 074-2485-4585.

Stamford-hill area delivery option

Deliveries will go out on **Tuesday 2 of April** and on **Wednesday 3 of April**, from: Bikur Cholim office 2a Northfield Road London N16 5RN.

Opening Hours: 12.30PM - 4.30PM.

The Bikur Cholim office has kindly agreed to serve as a pickup point for these drives. Since they run a very busy place, we have promised we will not bother them with anything related to deliveries, payments, drop-off and/or pick-up times, or anything else about these updates.

We sincerely request: Please enter the office, place your drive in the designated drop-off bag, or pick up your drive from the "returns" bag, and do not approach the office secretary, or any of the staff, with questions.

Likewise, please do not call their office with inquiries, or to provide details.

We would like to show our appreciation for the Bikur Cholim's willingness to help us out, by making sure that they are not involved in something that really has nothing to do with them. Thank you for understanding!

Manchester area delivery option

A delivery will be leaving Manchester for London on the **31st March at night**.

You can drop off your hard drives until the afternoon 31st of March at the following address: Rav Yehuda Levenberg 9 Queen Drive Prestwich M25 OHQ, OR at the Beis Yechiel Beis Medrash.

Belgium delivery option

We are happy to announce that we have managed to arrange a central drop-off spot for our Antwerp customers.

A delivery will be leaving Antwerp for London on the **31st March at night**.

You can drop off your hard drives already from Thursday 28th March from 16:00, until Sunday afternoon 31st March, at the following address:

Rav Goldenberg, Lamoriniere straat 124, Antwerpen 2018 (You can also leave the disk in the post box). **Tel: 032311074 (home) / 0485425565 / 0489511820**

As part of our drive towards innovation and improving our services, We hope that from next year, residents of the UK and other European states will be able **to upgrade their programs online**. Due to the heavy amount of data passing through the web, the new online upgrade option will only be available to clients with Version 22.0. **We, therefore, strongly recommend upgrading your current program to Version 22.0 during our stint in London this year.**

After so many trips to London - having learned from experience - we allow ourselves to make certain requests. These will enable us to serve you to the best of our ability, so thank you!

1 Booking your upgrade:

Book your upgrade easily and at your convenience using our online upgrade application form.

Alternatively, print and fill the attached order form in clear handwriting, and email it to us at: otzar@otzar.biz / WhatsApp/Fax: 02-5712713.

Please do your best to save us precious time, and fill in the form at the earliest possibility. This spares us the need to contact each of you, individually, by phone.

2 Paying for your upgrade:

Please pay in advance (by credit card, in up to 10 installments) via the online upgrade application form, or pay in cash (send your cash payment with the hard drive). We cannot accept cheques.

UK Pounds & US Dollars: Credit card payments must be made in \$ USD only. UK Pound will only be accepted in cash.

There may be slight fluctuations in price between the two currencies.

3 Sending your hard drive for an upgrade:

Please do not wait until the last minute to send in your hard drive - do so at the earliest possibility. We will only be spending five days in London for this update - a relatively short amount of time. We would be delighted to find a large pile of drives awaiting us at the hotel when we arrive on Sunday, 31 of March.